

# HMICFRS 2021 Inspection Report Action Plan - Effectiveness



Last Update: Jan-23

Sub-category	HMICFRS inspection report finding	Finding type	Overall RAG Status	PMO Project link	Delivery Lead	SMT Sponsor	Delivery Date	Jan 2023 Update	Project Status	Evidence to support completion
Understanding the risk of fire and other emergencies	The service, through regular engagement with its local community, needs to build a more comprehensive profile of risk in its service area.	Area for improvement	On track	Corporate Plan SO3.10 Prepare 2025 – 2030 Public Safety Plan (PSP)	Corporate planning	COO	24/25	The Service has recently started participating in local Community Boards, sharing the work that is ongoing in the Service and asking these Communities what they would like to see.	On-Track	
Understanding the risk of fire and other emergencies	The service should make sure its integrated risk management plan is informed by a comprehensive understanding of current and future risk. It should use a wide range of data to build the risk profile and use operational data to test that the risk profile is up-to-date.	Area for improvement	On track	Corporate Plan SO3.10 Prepare 2025 – 2030 Public Safety Plan (PSP)	Corporate planning	COO	24/25	Gap analysis against CRMP Fire Standard undertaken.	On-Track	
Understanding the risk of fire and other emergencies	The service should make sure that the aims and objectives of prevention, protection and response activity are clearly outlined in its integrated risk management plan.	Area for improvement	Not started	Corporate Plan SO3.10 Prepare 2025 – 2030 Public Safety Plan (PSP)	Corporate planning	COO	24/25	This will be addressed in the 2025-30 CRMP.	Not started	
Preventing fires and other risks	The service should have plans in place for an effective system to define the levels of risk in the community.	Recommendation	On-Track	Prevention Improvement Plan	GC Prevention & Resilience and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	01/11/2024	The Prevention improvement plan is now reporting as of 19.01.2023: Total recommendations- 60, Completed -21, On -track - 25, On hold/delayed - 12, Not started - 2. The Prevention strategy has been launched and communicated through the service utilising i:drive, Prevention meetings and station engagement sessions. Auditing process commencing in February through the Preparedness & Improvement process to evaluate current understanding of Prevention delivery in Response	On-Track	
				Corporate plan SO1.3 - Develop partner agencies understanding of the risks from fire and other emergencies. Implement a collaborative community risk methodology and targeting approach, to achieve a reduction on risk and impact of fire.	GC Prevention & Resilience and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	01/04/2023	Guidance for community risk delivery is being developed and on track for target date	On-Track	
				Service Delivery Plans	GC Prevention & Resilience and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	Annual	Auditing process commencing in February through the Preparedness & Improvement process to evaluate current understanding of Prevention delivery in Response.Prevention objectives and actions now being aligned to the Prevention strategy. Evaluation to commence of all actions logged against objectives set, identifying areas of strengths, weaknesses and procedural changes to be made.	On-Track	
				Safety Centre evaluation	GC Prevention & Resilience and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	30/09/2022	Data request will go to the Safety Centre in Feb, prior to next funding payment release date(end of March 2023)	Complete	<a href="https://bucksfire.gov.uk/documents/2022/09/fa-item-13-121022.pdf/">https://bucksfire.gov.uk/documents/2022/09/fa-item-13-121022.pdf/</a>
Preventing fires and other risks	A revision of its prevention strategy that clearly prioritises the people most at risk of fire and other emergencies, giving focus and direction to specialist teams.	Recommendation	Complete	Prevention Improvement Plan	GC Prevention & Resilience and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	Q3 22/23	The Prevention strategy has been launched and communicated through the service utilising i:drive, Prevention bulletin, Prevention meetings and station physical engagement sessions.	Complete	<a href="https://bucksfire.gov.uk/documents/2022/09/fa-item-12-121022.pdf/">https://bucksfire.gov.uk/documents/2022/09/fa-item-12-121022.pdf/</a>
Preventing fires and other risks	The review of systems and processes for dealing with referrals from individuals and partner agencies. This is to make sure they are managed effectively and those referrals with highest identified risk are prioritised.	Recommendation	Delayed	Prevention Improvement Plan	GC Prevention & Resilience and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	01/11/2024	18.01.2023 Action plan developed following meeting with Response, Prevention and Admin managers.	Delayed	
Preventing fires and other risks	The service should understand the reasons for its decreasing number of prevention visits and consider how it can better target those who are most at risk of fire.	Area for improvement	On-Track	Prevention Improvement Plan	GC Prevention & Resilience and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	01/11/2024	A review of the referral process and queues in PRMS has taken place with a 14 point action plan on next steps has been developed and agreed by Prevention and admin leads. Guidance documents have also been developed to support the admin team and PRMS users.	On-Track	Performance Measures can be found on page 55 & 56 of this pack: <a href="https://bucksfire.gov.uk/documents/2022/09/special-meeting-of-the-executive-committee-7-october-2022.pdf/">https://bucksfire.gov.uk/documents/2022/09/special-meeting-of-the-executive-committee-7-october-2022.pdf/</a>
Preventing fires and other risks	The service should evaluate its prevention work, so it understands the benefits better.	Area for improvement	Complete	Prevention Improvement Plan	GC Prevention & Resilience and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	01/11/2024	Action completed - Phase 1 evaluation report presented to Overview and Audit Committee 10/11/21	Complete	<a href="https://bucksfire.gov.uk/documents/2021/10/oa-item-17-17-10-21.pdf/">10 November 2021 - Prevention Evaluation - Phase one report 2021</a> <a href="https://bucksfire.gov.uk/documents/2021/10/oa-item-17-17-10-21.pdf/">https://bucksfire.gov.uk/documents/2021/10/oa-item-17-17-10-21.pdf/</a>

# HMICFRS 2021 Inspection Report Action Plan - Effectiveness



Last Update: Jan-23

Protecting the public through fire regulation	The service should make sure it aligns its increased resources to a prioritised and risk-based inspection programme.	Area for improvement	On-Track	Protection Uplift Programme	Group Commander Community & Business Safety Policy	Protection, Assurance and Development	01/03/2023	The risk based inspection programme started last year and prioritised initially high risk residential buildings. This was paused for a period of a couple of months at the end of last year due to PRMS changeover and will continue this year incorporating other sleeping risk commercial premises such as hotels and care homes. The training to operational staff has now largely been completed and there is some final work being undertaken to compile a training package to maintain cpd in Fire Safety to allow additional resources to undertake lower risk visits. Thematic reviews of domestic living areas above restaurants and take aways is beginning following on from a number of prohibitions of the living areas last year.	On-Track	
Protecting the public through fire regulation	The service should make sure it has an effective quality assurance process, so staff carry out audits to an appropriate standard.	Area for improvement	On-Track	BAU	Group Commander Community & Business Safety Policy	Protection, Assurance and Development	TBC - Subject to NFCC programme	All inspecting officers as part of their role are expected to undertake Fire Safety Training to level 4 diploma. This is the level nationally identified as the desired level for inspecting officers. As part of ongoing development and to maintain currency and skills, each inspecting officer is undertaking additional responsibilities and/or training throughout this year using the Protection Uplift funding. BFRS were not asked to supply anyone for the Building Safety multi-disciplinary teams but maintains the desire for all staff to get to that level which requires CPD evidence following on from level 4. This is the level for Third Party Accreditation but due to no requirement for the multi-disciplinary team this is not a priority for BFRS at present.	On-Track	
Protecting the public through fire regulation	The service should review its response to false alarms (called 'unwanted fire signals') to ensure operational resources are used effectively.	Area for improvement	On-Track	UwFS Review	Group Commander Community & Business Safety Policy	Protection, Assurance and Development	01/03/2023	The Protection team continue to engage with premises that have a high UwFS production and this continues to be an efficient use of time as it often identifies other Fire Safety issues. Following on from the change to PRMS it is hoped that all inspecting officers will encapsulate UwFS in the normal activity of their role requiring no particular dedication for the area.	On-Track	
				AFA review	TBC	Prevention, Response and Resilience	TBC	Scheduled to start in Q4 22/23. Added to the Thames Valley Collaboration plan to ensure a joined up approach.	Not started	
Protecting the public through fire regulation	The service should make sure it plans its work with local businesses and large organisations to share information and expectations on how they can comply with fire safety regulations.	Area for improvement	On-Track	Protection Uplift Programme	Group Commander Community & Business Safety Policy	Protection, Assurance and Development	01/03/2023	Protection has recently added a dedicated page to the website specifically concerning the Fire Safety (England) Regulations 2022 and is engaging with responsible persons to ensure they comply with the new regulations, further pages and the consideration of leaflets (eg Fire Door checks) is being considered using the Protection Uplift funding.	On-Track	
Responding to fires and other emergencies	The service should assure itself that it understands what resources it reasonably requires to meet its foreseeable risk; it should make sure that all of its fire engines can be sufficiently resourced, if required.	Area for improvement	Not started	Not a current project	TBC	TBC			Not started	
Responding to fires and other emergencies	The service should make sure it consistently gives relevant information to the public to help keep them safe during and after all incidents.	Area for improvement	Not started	Not a current project	Communication, Marketing and Engagement Manager	Technology, transformation and PMO	Q3-Q4 22/23		Not started	